

# CALL DEFENSE™

## SYSTEM

**Secure your business lines and contact centers from attack, disruption, fraud and abuse.**

Your voice network is under attack from a growing number of highly sophisticated scammers, hackers, and fraudsters. Their aim is to steal money, identities and information, or to disrupt voice service delivery. As one example, the U.S. Federal Trade Commission reports that, today, the majority of fraud attacks occur over phones versus traditional email.

Huge investments have been made to secure computer data networks and communications channels such as email, while enterprise voice systems and applications remain largely unprotected. In today's fully connected, digital world, where fraudsters, hackers, and robocallers target enterprise phone systems and voice calls with the same attacks used on data networks and applications, this narrow, old-world approach to enterprise network security is no longer up to the task. It's time to secure your voice channel.

SecureLogix can help. For twenty years, we've profiled, tracked and defended customers against the schemes and threats plaguing unified communications networks. We've pioneered call security technology and assembled the most skilled team in the industry to monitor and protect some of the world's largest and most complex contact centers and voice networks.

Our Call Secure™ managed service is delivered through the Call Defense™ System, an eleventh generation, patented and award-winning voice channel and call protection technology. We will protect your voice systems and communications from attack, disruption, fraud and abuse. With SecureLogix on your side, you'll receive superhero level protection and support from the most experienced call security experts in the industry.



# The Call Defense™ System from SecureLogix delivers industry-leading protection for your voice channel and business calls.

## Solution Overview

The Call Defense™ System sits at the edge of your voice network and filters good traffic from bad in real-time to reduce unwanted calls and keep your voice network safe and secure from attack and business disruption.

## Key Components & Features

### Call Firewall

- Enterprise-wide call visibility & unified security policy enforcement
- Malicious / attack call prevention with alerting, blocking, and / or redirection

### Call Intrusion Prevention (IPS)

- Call pattern attack detection & anomaly identification
- Call volume threshold and traffic velocity enforcement

### Reporting Forensics

- Voice network usage / CDR analytics with all attack / fraud forensics
- Scheduled and ad-hoc reports



Robocalls & Spam



TDoS Attacks



Spoofing & Impersonation



Social Engineering



Harassing / Restricted Calls



Privacy & Info Theft



Toll Fraud & Call Pumping



Unauthorized Access

## SUPERHERO-LEVEL SERVICE

The best technology in the world is only as good as the people behind it.

The SecureLogix® Call Secure™ Managed Service is powered by a team of call security experts with more than 400 years of collective experience. No team secures more enterprise voice networks, phone lines and calls than SecureLogix.

The Call Secure team also builds and maintains the Red List™ call threat database — a proprietary dataset of national harassing callers, voice spammers and call attack signatures. Red List is powered by the intelligence we gather from the enterprise voice attacks and malicious caller interactions that we see everyday. Every Call Secure customer benefits from Red List and it is a key ingredient in how we are able to continuously improve our ability to protect calls and network resources in a landscape where the threats are constantly changing and evolving.

Whether you opt into our fully managed service or need help mitigating a major attack, our team is dedicated to superhero level service, so you can rely on us to be there when you need us to solve problems and challenges as they occur.

## CUTTING-EDGE PLATFORM TECHNOLOGY

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### Call Defense™ System Over Cloud

Full cloud services supporting hosted voice and SBCaaS

### ETM® System

TDM and SIP call support platform,

### PolicyGuru® Call Controller

Larger, centralized SIP support

### Red List™ Call Threat Database

Proprietary international database of harassing callers and call attack signatures