

# CALL SECURE™

## MANAGED SERVICE

**Secure your business lines and contact centers from attack, disruption, fraud and abuse.**

Your voice network is under attack from a growing number of highly sophisticated scammers, hackers, and fraudsters. Their aim is to steal money, identities and information, or to disrupt voice service delivery. As one example, the U.S. Federal Trade Commission reports that, today, the majority of fraud attacks occur over phones versus traditional email.

Huge investments have been made to secure computer data networks and communications channels such as email, while enterprise voice systems and applications remain largely unprotected. In today's fully connected, digital world, where fraudsters, hackers, and robocallers target enterprise phone systems and voice calls with the same attacks used on data networks and applications, this narrow, old-world approach to enterprise network security is no longer up to the task. It's time to secure your enterprise voice channel.

SecureLogix can help. For twenty years, we've profiled, tracked and defended customers against the schemes and threats plaguing unified communications networks. We've pioneered call security technology and assembled the most skilled team in the industry to monitor and protect some of the world's largest and most complex contact centers and voice networks.

Call Secure™ managed service is delivered through our Call Defense™ System, an eleventh generation, patented and award-winning call protection technology. We will protect your voice systems and communications from attack, disruption, fraud and abuse. With SecureLogix on your side, you'll receive superhero level protection and support from the most experienced call security experts in the industry.



# The Call Secure™ Managed Service from SecureLogix delivers superhero-level protection of your voice network & business calls

## Solution Overview

The Call Secure™ managed service combines the power of cutting-edge technology with the most experienced call security service team in the business. Our proprietary technology sits at the edge of your voice network and sorts good traffic from bad to reduce unwanted calls and keep your voice network safe and secure from attack. This technology is delivered and managed by our industry-leading team of call security experts who work every day to ensure you and your business always come out on top.

## Key Features

- Enterprise-wide call visibility & unified security policy enforcement
- Call firewall and intrusion prevention capabilities to alert and/or block individual call level threats and volume call attacks
- Vendor and protocol agnostic — supports all network architectures and any mix of TDM and SIP traffic.
- Enhances and complements all existing voice systems including session border controllers (SBCs)

## Benefits

- Protect against voice network attacks
- Proactive monitoring of new attacks and malicious calls
- Call fraud, spoofing and robocall protection
- Reduce call spam and unwanted nuisance calls
- Increased call visibility across the enterprise
- Supported by our best-in-class service team



Robocalls & Spam



TDoS Attacks



Spoofing & Impersonation



Social Engineering



Harassing / Restricted Calls



Privacy & Info Theft



Toll Fraud & Call Pumping



Unauthorized Access

## SUPERHERO-LEVEL SERVICE

**The best technology in the world is only as good as the people behind it.**

The SecureLogix® Call Secure™ Managed Service is powered by a team of call security experts with more than 400 years of collective experience. No team secures more enterprise voice networks, phone lines and calls than SecureLogix.

The Call Secure team also builds and maintains the Red List™ call threat database — a proprietary dataset of national harassing callers, voice spammers and call attack signatures. Red List is powered by the intelligence we gather from the enterprise voice attacks and malicious caller interactions that we see everyday. Every Call Secure customer benefits from Red List and it is a key ingredient in how we are able to continuously improve our ability to protect calls and network resources in a landscape where the threats are constantly changing and evolving.

Whether you opt into our fully managed service or need help mitigating a major attack, our team is dedicated to superhero level service, so you can rely on us to be there when you need us to solve problems and challenges as they occur.

## CUTTING-EDGE PLATFORM TECHNOLOGY

The technology platforms that power Call Secure are voice systems vendor agnostic and unify policy enforcement, authentication, network intelligence and orchestration across any network media (TDM or VoIP), configuration or typology. We work hand-in-hand with your SBCs. We offer cloud-based solutions, virtual deployment options, managed services, CPE product platforms with central administration, and Cisco and service provider integrated solutions to support our customers' diverse networks, operations and business needs. Deployment technologies include:

### Call Defense™ System Over Cloud

Full cloud services supporting hosted voice and SBCaaS

### ETM® System

TDM and SIP call support platform,

### PolicyGuru® Call Controller

Larger, centralized SIP support

### Red List™ Call Threat Database

Proprietary international database of harassing callers and call attack signatures